Welcome to the Dell Technologies eBooks Platform

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The Dell Technologies eBooks platform has been designed to simplify your experience accessing the ebooks you need for your Education Services classes.

This document will walk you through the interface and explain its features.
Email Notification of Your Upcoming Class

You will receive an email from Dell Technologies Education Services with a link to access your ebooks three days prior to the start of your class.

Click the underlined ‘Click Here’ text in the email to log into the ebooks platform.

SAMPLE EMAIL NOTIFICATION

Dear Leslie,

Thank you for your enrollment with Dell Technologies Education Services in the VxRail Appliance Administration - Virtual Classroom class. In preparation for your class, it is important for you to review the course materials prior to your attendance. The information below is provided to ensure you have access to the ebooks for the course.

• **Click Here** to log into the Dell Technologies Education Services eBook platform. If this is your first time accessing the platform, you will be prompted to create a password in order to log in and view the class content.

• *Note, your username is the email address you used to register for the course.

For additional information, please refer to our User Guide and FAQ document.

Sincerely,

Dell Technologies Education Services
First Time Log in

If it’s your first time accessing the ebooks platform, follow the prompts on screen:

• Click boxes to accept the Terms and Conditions
• Agree to the Privacy Policy
• Click Confirm

• In the next screen, enter and confirm a password
• Then click Reset
Log in with Existing Account

• Log in using the *email address you used when you registered* for the class.

*If you’ve forgotten your password, use the **Forgot Password** feature. You’ll quickly receive an email with a link to reset your password.*

Bookmark the URL to access your ebooks anytime:
https://cloud.contentraven.com/dell-emc/login
eBook Schedule - Calendar View

- Once logged in, the eBook Schedule view shown here appears.

- A detailed view of the upcoming class you've been notified of is shown in the slide out window on the right.

- Click the View button in the class detail slide out to access the ebooks.

- The classes you're enrolled to attend are displayed in a Calendar View.
eBook Schedule - List View

In addition to the calendar view, there is also a **List View** you may choose to view your upcoming classes.
Menu - Options

- Note the hamburger/stack of papers icon in the top left.
- Click this icon to view additional menu options.
Home Page

In the Home page you can access some additional resources:

- About eBooks guide
- eBooks FAQs
- Mobile eBooks
Activity Dashboard

The Activity Dashboard offers several additional options and views:

- **My Activity**:
  - **To Do** shows you cards to view materials for your upcoming class

- **Continue Viewing** takes you back to the materials you have in progress

- **My History** displays the materials you have completed

- **All** – displays cards for your upcoming class as well as other resource documents

- **Class** – shows just the next upcoming class card

*Note – you can choose the **Tile View** or a **List View** to see this information.*
Your Profile

You can access your Profile in the platform at any time to update your information or to reset your password:

- Click the Profile icon in the top right of the page to open the edit profile screen
- Update your personal information
- Add a secondary email address
- Change your password
- You can also Contact Support from the profile drop down men if needed
Support Resources

• About eBooks - https://education.dellemc.com/content/emc/en-us/home/support-overview/ebook-.html#Guide1

• eBook FAQs - https://education.dellemc.com/content/emc/en-us/home/support-overview/faq.html#FAQ2

• eBook Guide - https://education.dellemc.com/content/emc/en-us/home/support-overview/ebook-.html

• eBook Platform Login - https://cloud.contentraven.com/dell-emc/login

• What types of viewers are available? To learn more about available viewers select here

• Where do I obtain help? Please click here to log a ticket with our support team.