EMC Proven Professional Policies and Guidelines

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Candidate Agreement

This is a legal agreement between you and EMC Corporation (“EMC”). You hereby agree that the following terms and conditions shall govern your participation in the EMC Proven Professional Program (“Program”).

1. Definitions

1.1 “Designation” shall mean any one of the titles established by EMC which you may become qualified to use by successfully passing all required Program exams and complying with all other program Requirements for the Track associated with that title.

1.2 “Logo” (“Logo”) shall mean any one of the Program logos established by EMC which you may become qualified to use by successfully passing all required Program tests and complying with all other Program Requirements for the Track associated with the Logo.

1.3 “Program” shall mean the EMC Proven Professional Program described herein.

1.4 “Program Track” (“Track”) shall mean any one of the types of recognition established by EMC under the Program.

1.5 “Recognition Requirements” shall mean any one of those sets of requirements established by EMC that an individual must meet initially to achieve recognized status and must continue to meet to maintain designated status for the associated Track.

1.6 “EMC Proven Professional Designation” (“Designation”) shall mean any one of the titles established by EMC which you may become qualified to use by successfully passing all required Program exams and complying with all other program Requirements for the Track associated with that title.

2. Recognitions

2.1 Becoming EMC Proven Professional Recognized. Each Track has an associated set of Requirements. Current Requirements for the Tracks on multiple EMC web-pages, including but not limited to, http://powerlink.emc.com, EMC’s public website http://www.emc.com, http://www.software.emc.com, My Sales Web and other EMC internal websites. To achieve EMC Proven recognition for a Track, you must have (a) accepted this Agreement (b) received from the Program Office an acknowledgement that you have successfully passed all required exams and met all other requirements for that Track.

2.2 Maintaining your EMC Proven Professional Status. To maintain your achieved status for a Track, you must maintain compliance with your obligations under this Agreement and with the current Program requirements as may be specified or modified by EMC from time to time for that Track. You agree that EMC shall be entitled to require that you pass new, different or revised tests/exams from time to time as a requirement for maintaining your certification.

2.3 Term of Recognition. The Term during which you may use the Designation and Logo for a Track shall commence on your receipt of confirmation from the Program Office that you are recognized for that Track and shall terminate upon the occurrence of the earlier of (a) the termination of this Agreement or (b) you fail to meet the requirements established by EMC for maintaining your recognition for that Track.

3. Right to Use Logo and Designation

3.1 License. Subject to your compliance with the terms and conditions set forth in this Agreement, upon your successful completion of the Test/Examination Requirements for a Track and for so long as this Agreement remains in force and you remain in compliance with all ongoing Program Requirements for the Track, you shall be granted a non-exclusive, non-transferable, personal right to use the Logo and Designation associated with the Track for which you are certified solely in connection with publicizing that you have met and continue to meet all requirements for mainte-
nance of recognition for that Track.

3.2 Limitations on Use. You agree not to use the Designation or Logo in a manner that (a) damages or infringes EMC’s rights in the Designation or Logo, (b) reflects negatively on EMC or otherwise injures EMC’s reputation, (c) misrepresents your relationship with EMC (d) gives the impression that the Designation or Logo applies to any other individual or organization other than yourself.

3.3 Compliance with Guidelines. You agree that you shall use only EMC-supplied Logo artwork and that your reproduction and use of the Designation and Logo shall be in strict compliance with the Usage Guidelines which shall be made available to you upon your award. Upon request, you agree to promptly provide representative examples of your materials using the Designation or Logo.

3.4 Reservation of Rights. You acknowledge the value of the goodwill associated with the Designation and Logo and acknowledge that such goodwill exclusively inures to the benefit of and belongs to EMC. EMC retains all rights not expressly conveyed to you by this Agreement, and shall have the right to grant licenses to others to use the Designation and Logo.

3.5 Protection of Mark. If necessary to aid EMC in the protection of EMC’s rights in or to a Designation or Logo, you agree to provide reasonable cooperation and assistance to EMC.

3.6 No Challenge of Rights. You agree not to challenge, interfere with, or bring any kind of action or legal or administrative proceeding in relation to the rights and title of EMC in or to any Designation or Logo.

3.7 No Unauthorized Use, Registration. You agree not to use any Designation or Logo except as specifically authorized under this Agreement, not to file any application to register, in any class and in any country, any trademark or service mark for any Designation or Logo or any other mark confusingly similar to any Designation or Logo. You agree to immediately cease all use of all Logos and Designations upon the termination of this Agreement.

3.8 Expressing Specialization. You are authorized to participate and achieve more than one designation in different tracks. You agree that you will not misrepresent your designation, level or specialization to any EMC personnel, prospect or customer.

4. Confidentiality

4.1 EMC Confidential Information. You understand, acknowledge and agree that the tests and exams and all information provided to you or obtained by you related to the tests and exams, including, but not limited to, the specific questions and the content, structure, and organization of the tests, shall be deemed to be the confidential information of EMC (“Confidential Information”). EMC makes exams available to you solely to test your knowledge of the exam subject matter for which you seek recognition. You are expressly prohibited from disclosing, publishing, reproducing, or transmitting any exam and any related information including, without limitation, questions, answers, worksheets, computations, drawings, diagrams, length or number of exam segments or questions, or any communication, including oral communication regarding or related to the exam, in whole or in part, in any form or by any means, oral or written, electronic or mechanical, for any purpose, without the prior express written permission of EMC.

4.2 Your Confidentiality Obligations. You agree that you will, both during and after the term of this Agreement, (a) hold all Confidential Information in confidence and take all reasonable measures to protect the Confidential Information, (b) make no use of the Confidential Information except as expressly allowed under this Agreement, and (c) not disclose, reproduce, disseminate or transmit in any way any portion of the Confidential Information to any third party in any form, including without limitation, written, electronic or verbal.

4.3 Exam Fraud includes any action or attempt by an individual or group of individuals to influence the testing process through cheating collusion, and/or copying exam question. This may occur prior to taking a test, during a test, or after a test has been taken. You acknowledge and agree that EMC or its designated agents have the right to research
exam results by statistical analyses and other methods to monitor for evidence of exam fraud. If such analysis reveals evidence of exam fraud, EMC reserves the right to investigate further and to take appropriate remedial action such as (but not limited to) revoking certification as stipulated in 4.4, requiring candidates to retake an exam under controlled conditions, and/or requiring to provide evidence that they personally took an exam.

4.4 Certification Revocation. EMC may at its sole discretion revoke any and all certifications you may have earned, and ban you, permanently or for designated periods, from earning future certifications, under any of the following circumstances:

a) If you breach any of the terms and conditions of this Agreement; or

b) If EMC determines, in its sole discretion, that you have undertaken or participated in any action that compromises the integrity and confidentiality of an examination or the Program.

c) If you are determined to have committed exam fraud as defined in 4.3 above

4.5 Employer Notification. Some of EMC’s partner programs require that such partners employ a minimum number of EMC certified employees. For this reason, the revocation of any certification may result in loss of partner benefits to such employers. You agree that if EMC revokes your certification pursuant to Section 4.3, EMC shall have the right to notify your employer and respond to any inquiry by your employer about changes in your certification status.

4.6 Intellectual Property Ownership. EMC retains all rights, title and interest in and to all Program and related information, content, data, exams, materials, and all copyrights, patent rights, trademark rights and other proprietary rights therein. All rights not expressly granted by EMC to you are expressly reserved to EMC.

5. Recognition Information

5.1 Third Parties. EMC is entitled, but is not obligated, to make information concerning your recognition status available to third parties in writing or electronically. You have the responsibility for ensuring that your information is accurate and that EMC is kept aware of your current relevant information.

5.2 Information Processing. You agree and consent that EMC and the Program contractors and testing vendors may process and exchange your information in connection with the operation of the Program.

6. Business Conduct

You agree that all business you conduct and all services you provide in your capacity as a participant in the Program, or in connection with the promotion or selling of which you use or display a Designation or Logo, shall be performed in a manner that (a) does not reflect negatively on EMC or in any way harm EMC’s reputation, (b) avoids unethical, illegal, misleading or deceptive practices, (c) does not make or appear to make any warranties, representations or guarantees on behalf of EMC or related to EMC products or services, (d) complies with all applicable governmental laws and regulations and (e) protects EMC confidential information and EMC copyrights and other intellectual property rights.

7. Agreement Termination

7.1 Termination by Either Party. Either party, with or without cause, may terminate this Agreement upon thirty (30) days written notice of termination to the other party.

7.2 Termination by EMC. EMC, in its sole discretion and without prejudice to any rights EMC may have under this Agreement in law, equity or otherwise, may terminate this Agreement at any time upon the occurrence of any one of the
following events: (a) you fail to comply with the requirements established by EMC for maintaining your designation for at least one Track, (b) you misrepresent your recognition status, (c) you use a Logo or Designation in a manner that EMC believes could injure EMC’s reputation or rights in the Logo or Designation, (d) you misappropriate or disclose without authorization any EMC trade secret or confidential information including, without limitation, any Confidential Information as identified in 4.1 above, (e) you supplied false or misleading information in connection with your applying for Program registration or in connection with maintaining your status, or (f) you fail to comply with any of the material terms of this Agreement.

7.3 Effect of Termination. Upon termination of this Agreement, the license and all rights granted hereunder shall terminate completely. You shall immediately discontinue all use of Designations and Logos. Except as specifically provided herein, you shall have no further rights or obligations under this Agreement after its termination.

7.4 Survival. Rights and obligations under Sections 3.4, 3.5, 3.6, 3.7, 3.8, 4, 5, 7.3, 8, 9, 10 and 12 of this Agreement shall survive termination of this Agreement.

8. Disclaimer
EMC ASSUMES NO LIABILITY WHATSOEVER FOR ANY ACT, WHETHER INTENTIONAL, NEGLIGENT OR OTHERWISE, OF ANY PERSON CERTIFIED UNDER THE PROGRAM.

9. Limitation of Liability
IN NO EVENT SHALL EMC BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS PROFITS) ARISING FROM THIS AGREEMENT OR IN ANY WAY RELATED TO YOUR STATUS, YOUR FAILURE TO ACHIEVE OR MAINTAIN RECOGNITION, YOUR USE OR INABILITY TO USE THE DESIGNATIONS OR LOGOS, OR THE TERMINATION OF YOUR RECOGNITION, WHETHER IN AN ACTION IN CONTRACT OR TORT, EVEN IF EMC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

10. Indemnification
You agree to indemnify and hold EMC harmless against any loss, liability, damage, cost or expense (including attorneys’ fees) arising out of any claims or suits, whatever their nature and however arising, which may be brought or made against EMC arising out of or in any manner connected with: (i) any breach by you of this Agreement including, but not limited to, your use of the Designations and Logos in any way that is inconsistent with this Agreement; (ii) any claim alleging that your services were promoted, sold or performed in a deceptive, incomplete, illegal, negligent, improper or unauthorized manner, (iii) EMC’s termination of this Agreement pursuant to the terms of this Agreement or (iv) your use or misuse of the intellectual property or confidential information of EMC or any third party.

11. Changes to Program
11.1 Right to Change. EMC reserves the right to terminate the Program or change the Program at any time, including, but not limited to, (a) changes to the number, scope, organization, objectives and content of the tests, (b) additions, deletions or other modifications to the requirements for obtaining or maintaining recognition status, (c) addition of new Tracks, Designations and Logos, and (d) deletion, modification or replacement of any Track, Designation or Logo.

11.2 Notice of Changes. EMC will post a notice of any Program changes at the url identified in 2.1 above. If EMC records indicate that you are recognized for a Track and any change to the Program affects the requirements for that Track, EMC intends, but is not obligated, to send an email notification to you at the email address on file with the Program Office, however it is your responsibility to monitor the posted Program information and Requirements for any changes potentially affecting your recognition status.
11.3 Effect of Changes. If EMC changes the requirements for maintaining recognition for a Track for which you are entitled, you must comply with the changed requirements. EMC will post a notice of any Program changes at the url identified in 2.1 above. If you have not fully complied with the new or modified requirements, your recognition for that Track shall terminate and you shall cease all use of the Designation or Logo associated with that Track.

12. Other Provisions

12.1 No Joint Venture or Partnership. This Agreement shall not create a joint venture, partnership, principal-agent, employer-employee, or similar relationship between the parties. You agree that you will not represent yourself as an agent, employee, consultant, contractor or legal representative of EMC or any subsidiary thereof based upon this Agreement.

12.2 No Warranties by You. This Agreement does not give you any right or authority to make any representation, warranty, or promise on behalf of EMC or EMC’s products or services.

12.3 Injunction. You recognize and acknowledge that a material breach by you of any of your covenants, agreements or undertakings hereunder will cause EMC irreparable damage, which cannot be readily remedied in monetary damages in an action at law. Therefore, in addition to its rights and remedies otherwise available at law, upon an adequate showing of material breach, and without further proof of irreparable harm other than this acknowledgment, EMC shall be entitled to immediate equitable relief, including, but not limited to, both interim and permanent injunctions, to stop such damage.

12.4 Governing Law and Jurisdiction. This Agreement shall be governed and construed and enforced in all respects in accordance with the substantive and procedural laws of the Commonwealth of Massachusetts, U.S.A. and shall be deemed to be executed in Hopkinton, Massachusetts. Unless waived by EMC in its sole discretion, any legal action or proceeding relating to this Agreement shall be instituted in a state or federal court in Worcester County, Massachusetts. The parties agree to submit to the jurisdiction of, and agree that venue is proper in, these courts in any such legal action or proceeding. The parties agree to accept service by U.S. certified mail or registered mail, return receipt requested, or by other legally available method.

12.5 Waiver and Severability. The waiver by either party of any default or breach of this Agreement shall not constitute a waiver of any other or subsequent default or breach. In the event any provision of this Agreement is determined to be invalid or unenforceable by a court of competent jurisdiction, then the other provisions of this Agreement shall continue in full force and effect. Except for actions for breach of EMC’s proprietary rights, no action, regardless of form, arising out of this Agreement may be brought by either party more than two years after the cause of action has accrued.

12.7 Notices. All notices required by this Agreement to be sent to EMC must be addressed to:

EMC Corporation
55 Constitution Boulevard
Franklin, Massachusetts 02038, U.S.A.
ATTN: EMC Proven Professional Program

All notices to be mailed to you will be directed to the most recent address for you in the Program Office files. It is your responsibility to ensure that the Program Office has your current email and postal address.

12.8 Entire Agreement. This Agreement constitutes the complete agreement between the parties and supersedes all prior or contemporaneous agreements or representations, written or oral, concerning the subject matter of this Agreement. This Agreement may not be modified or amended except in writing signed by a duly authorized representative of each party; no other act, document, usage or custom shall be deemed to amend or modify this Agreement.”
Information Release Guidelines

Strategy

The EMC Proven™ Professional Program provides candidates with highly marketable, extremely valuable intellectual property, related to the information and storage management industry.

Program status for all EMC Proven Professional program participants is tracked through various tools, both internal and external to EMC. These tools (databases) are secure with strictly limited access. The overall content classification for this information is "EMC Company Confidential" and must be handled consistently with EMC’s corporate policy on information privacy. To view EMC’s corporate policy, please visit http://www.emc.com/site/privacy.jsp.

Internal and external organizations that pursue the EMC Proven Professional designations will require status reports regarding individual and organizational progress. The following guidelines outline the policies and procedures for processing requests for information, including individual and organizational status.

Policy

Specific guidelines are reviewed and approved by the EMC Proven Professional Program Office. For requests that are not covered by these guidelines (out-of-scope), a case-by-case review will be conducted and approved/disapproved by the EMC Proven Professional program manager. All out-of-scope requests will be documented and reported to the EMC Proven Professional program manager as they are conducted.

1. **Individual Progress Reports/Transcripts.** Individual certification status is confidential. Individual requests for personal progress reports are directed to CertTracker. This tool will provide information such as exams passed and certification status. A program participant may publish their credential to a third party by utilizing the CertTracker Publish Certification Tool.

2. **EMC Internal Organizational Requests.** The EMC Proven Professional Program provides corporate level skills assessment, which is directly related to the corporation’s ability to perform services. The following information is considered public information to EMC management:
   - Number certified by track and level or by Product/Technology specific certification
   - Number certified by organization, by track and level, or by Product/Technology specific certification
   - Partner status by track and level or by Product/Technology specific certification
   - Customer status by track and level or by Product/Technology specific certification

3. **EMC External Organizational Requests.** Customers and partners make significant investments into training and testing related to the EMC Proven Professional program. Status reports directly related to their investment are requested to assess corporate status and partner qualifications. To request external status information on customers and partners, the requestor must submit in writing (e-mail) a brief description of what information is required.
Exam Guidelines

EMC Proven Professional certifications are achieved by successfully passing one or more designated exams. Exams are offered in secure proctored environments at Prometric and Pearson VUE locations throughout the world. Practice tests are also available to help candidates prepare for the proctored exams.

Practice Tests

Practice tests are an ideal way to sample abbreviated content from the exam bank and are conveniently accessed via the Internet. Practice test will allow you to:

- Become familiar with the topics/questions found on formal exams
- Identify your readiness to take the formal exams
- Identify specific training to better help you prepare

Should your practice test indicate areas for improvement, you can take advantage of the resources available from EMC Education Services.

Important Note: The only authorized prep materials for an EMC exam are those made available by EMC. Other materials available for purchase and/or download off the internet are often outdated exam questions, practice exams you can get directly from EMC, and/or IP stolen from EMC. Use of materials acquired from unauthorized sources is considered exam fraud.

To Register and Schedule an Exam

EMC Proven Professional exams are offered by two testing providers:

- Prometric Testing Centers. In the U.S. and Canada, you may register for and schedule an exam by calling Prometric at 888-250-3982. To register online, please visit Prometric online at http://www.Prometric.com.

Information Required

Please be prepared to provide the information listed below when scheduling your exam appointment.

1. First and last name — Provide your name as you would like it to appear on your certificate.
2. Identification Number — The testing center will assign a unique identification number you can use each time you schedule a new exam.
3. Company Name - Please provide EMC as your company name so your results are tracked correctly.
4. Mailing address — Provide the address to which all correspondence should be mailed.
5. E-mail address — Provide your office e-mail address; no correspondence will be sent to your personal e-mail.
6. Contact phone numbers
7. Exam number and title
8. Exam Fee — $200 each exam; payable by cash, personal check, or credit card (American Express, MasterCard, and Visa). These payment options may vary by country and exam fees may be subject to local taxes.

Important Note: If you have tested at a Prometric or VUE testing center in the past, be sure that you ask the testing center administrator to use your previous record and/or EMC testing ID when registering you for an exam. This will avoid creating duplicate accounts in your name.
What to Bring on Exam Day

Exam candidates are required to provide two forms of identification at the testing center, including one photo identification such as a driver's license or a valid passport. Both forms must display the candidate's signature.

Important Note: Remember to read and be familiar with the Candidate Agreement before going to take an exam.

Arriving at the Test Center

Candidates should plan to arrive 15 minutes prior to their scheduled exam time. Candidates arriving more than 15 minutes late are not guaranteed exam availability or a refund.

Reference Materials

To maintain the security of the test environment, candidates are not permitted to bring reference materials of any kind into the testing center.

Exam Cancellation Policy

If you wish to cancel or reschedule an exam, you must contact the testing center one business day prior to your scheduled exam appointment. Canceling or rescheduling an exam less than 24 hours is subject to a same-day forfeit exam fee. Exam fees are due from no-shows.

Note: Candidates in Japan must cancel or reschedule appointments 3 business days prior to the scheduled exam appointment.

Exam Retake Policy

If you do not pass an exam on your first attempt, you may retake the exam any time. If you do not pass an exam on your second attempt, then you must wait at least 2 weeks (14 days) between each additional attempt. If you need to retake an exam that you have already passed in order to fulfill a certification track requirement, you may do so after 3 months.

Important: Exam Security

EMC is committed to maintaining the value and ensuring the integrity of exams as well as protecting the investment made by program candidates. EMC provides candidates with training, training materials, practice tests, and exam descriptions to help them prepare for Proven exams. The use of other materials or practices may violate EMC's intellectual property and may constitute exam fraud.

Activities that are considered cheating and are punishable by certification revocation and/or prohibiting future exam registration, include:

• Engaging others to take a test on the certification candidate's behalf
• Using stolen test materials through memorization, purchasing exam questions from unauthorized websites, etc.
• Retaking a test in violation of the program retake policy
• Giving or receiving unauthorized assistance during the administration of a test
• Possession and/or use of unauthorized materials during the administration of a test
• Disclosing/distributing protected test material including exam questions from unauthorized websites, etc.
• Reproduction of test materials by any means, include reconstruction through memorization
• Disclosing/distributing protected test material including exam questions from unauthorized websites, etc.
• Reproduction of test materials by any means, include reconstruction through memorization

To anonymously report suspected exam violations, please access the online form.

Please see the Exam Security document or contact EdServices@emc.com with specific exam security questions.
Program Marks and Usage Guidelines

EMC Proven Professional Program participants are entitled to use and display the associated logos (known as program marks) and program acronyms for earned credentials upon successful completion of the requirements for achieving Product/Technology Specific certification or the Associate, Specialist, and Expert levels of the program. The following guidelines for the EMC Proven Professional Program marks and acronym usage comply with EMC Brand Guidelines.

All program participants will be governed by EMC Proven Professional designations and logo usage policies as defined in the Candidate Agreement.

1.0 EMC Proven Professional Logos (Program Marks)

1.1 Program Mark Use. The EMC Proven Professional basic logo (program mark), the three EMC Proven Professional certification level logos, and the Sales and SE Accreditation logos may be used on business cards and company correspondence. The program marks may be used alone or in conjunction with the program acronyms, depending on space and the need for clarification.

1.1.1 Program Mark Integrity. Use the camera-ready or soft-copy art provided by EMC when reproducing the program marks. Do not alter the program marks in any manner including size, typeface, proportions, colors, elements, or location of any of the text in relationship to the graphic element. Do not animate, morph, or otherwise distort its perspective or two-dimensional appearance.

1.2 Safe Area. EMC Proven Professional Program marks must be placed in an area that affords ample space to “breathe,” free from any visual clutter that competes with or obstructs the readability and importance of the sign. (See EMC Brand Guidelines for specific instructions.)

1.2.1 Placement on Business Cards. For non-EMC business cards, the preferred position for EMC program marks is in the lower left-hand corner of the card. If this position is not available, placement in any free corner is acceptable. See examples below.

1.3 Color Standards. EMC program marks must appear in EMC blue with black. On an exception basis, program marks may appear in black-and-white form. Contact the appropriate EMC program relationship manager or business unit regarding black-and-white usage. EMC blue is Pantone 294 CV.
1.4 Business Cards

*Program mark only*

![Business card example](image1)

*Program mark and acronym with name*

![Business card example](image2)

*Acronym without program mark*

![Business card example](image3)
**2.0 Acronym Usage.**

The following acronyms are designed to distinguish the EMC Proven Professional certification achievement levels and track associated with the achievement. These may be used alone or in conjunction with the EMC Proven Professional Program marks above.

2.1 Expert Level Acronyms. The expert level acronyms should be written with a bold, lower-case, italicized, ‘e’ in EMC blue (Pantone 294 CV).

**Acronym Description**

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMCPA</td>
<td>Associate Level</td>
</tr>
<tr>
<td>EMCST</td>
<td>Specialist Level, Storage Technologist Track</td>
</tr>
<tr>
<td>EMCApD</td>
<td>Specialist Level, Application Developer Track</td>
</tr>
<tr>
<td>EMCSyA</td>
<td>Specialist Level, System Administrator Track</td>
</tr>
<tr>
<td>EMCSTe</td>
<td>Expert Level, Storage Technologist Track</td>
</tr>
<tr>
<td>EMCTA</td>
<td>Specialist Level, Technology Architect Track</td>
</tr>
<tr>
<td>EMCTAe</td>
<td>Expert Level, Technology Architect Track</td>
</tr>
<tr>
<td>EMCSA</td>
<td>Specialist Level, Storage Administrator Track</td>
</tr>
<tr>
<td>EMCCE</td>
<td>Specialist Level, Customer Engineer Track</td>
</tr>
<tr>
<td>EMCIE</td>
<td>Specialist Level, Implementation Engineer Track</td>
</tr>
<tr>
<td>EMCIEe</td>
<td>Expert Level, Implementation Engineer Track</td>
</tr>
</tbody>
</table>

**Product/Technology Specific Certification**

- EMC NetWorker 7.2 Specialist
- Mainframe Business Continuity
- EMC Technology Foundations
- Availability
- EmailXtender and EmailXaminer
- EMC NetWorker 7.2 Administrator

*Note: Acronyms are not associated with the Product/Technology Specific certifications.*
Awards, Designation, Logo, and Acronym Policy

As an EMC Proven Professional program participant, you will qualify for an award kit commensurate with your progress. Upon your successful completion of the level requirements, you will receive the following:

**Level Certifications**

**Associate**
- Congratulations letter
- e-Certificate - Customized, recognizing Associate level achievement

**Specialist**
- Congratulations letter
- Certificate - Customized, recognizing Specialist level achievement
- Shirt with EMC Proven Professional Specialist logo

**Expert**
- Congratulations letter
- Certificate - Customized, recognizing Expert level achievement
- Shirt with EMC Proven Professional Expert logo

**Product/Technology Specific Certifications**

**EMC Technology Foundations**
- Congratulations letter
- e-Certificate - Customized, recognizing achievement

**Availability**
- Congratulations letter
- e-Certificate - Customized, recognizing achievement

**EmailXtender and EmailXaminer**
- Congratulations letter
- e-Certificate - Customized, recognizing achievement

**Mainframe Business Continuity**
- Congratulations letter
- Certificate - Customized, recognizing Specialist level achievement
- Shirt with EMC Proven Professional Specialist logo

**Network Management**
- Congratulations letter
- e-Certificate - Customized, recognizing achievement

**Note:** EMC reserves the right to select shirt size if shirt size has not been previously selected by candidate in the personal section in the “Personal Information” section of CertTracker.
Update Your Certification

If you achieved your certification more than 36 months ago, we recommend updating your knowledge and certification. The accumulation of 'incremental' changes in technology and EMC products results in the value of your current certification gradually decreasing over time. You should revalidate your knowledge via the most current exams, updating your certification to be ‘current’ with technology.

Updating your certification is not required, but highly recommended to ensure continued readiness. EMC Proven Professional certifications do not expire. Exams may be updated for periodic technology upgrades. After a period of 36 months from the date the certification is earned, individuals are encouraged to challenge the exam again to insure that the value of the credential is maintained.

Track Versioning

Each of the track credentials will include a version level, e.g. Specialist - Symmetrix Business Continuity V 4.0. All tracks were introduced at Version 4.0. Depending upon the advancement in technology in a given track, decisions will be made if the advancements require a new version of the track to be introduced. Typically, disruptive changes in the technology will require a new version of the specialty track to be created.